Customer Monitor finds application in monitoring, where you need:

Monitoring of networks

Availability of critical network elements
Quality and permeability of network connections
Configurable monitoring of other parameters through SNMP or HTML protocols
Monitoring in networks separated from the internet (thanks to autonomously working C-Monitor client)

Monitoring of servers

Conventional and non-conventional methods of testing server functionalities
Load of hardware and software server sources
Status of services, files, events, programs, parameters from the server environment...
An option to extend the monitoring by other functions through scripts (i.e. via VBS)

Monitoring of work stations

Monitoring without affecting the privacy
Basic monitoring with no need of additional configuration
All functions from server monitoring available

Automation of operations based on monitoring

Simplified notification working immediately after its setting
Customized notification via SMS messages, emails, reports, logging into files, events
Launching of an exact command or program on the basis of status from monitoring
Restart of services based on a status from monitoring
Chaining of operations activated from monitoring

Reporting, archiving of data and notification

Detailed reports up to 60 days
Selected information and summary reports up to 18 months
Statistics for comparison, informing the clients

Monitoring in accordance with the standards

The Monitoring is developed in accordance with the standards ISO 20 000-1:2005, 27001:2005, 9001

Concrete solutions may be realized by the Components:
CM Online Watches **[1]**
CM Connection Guard **[2]**

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Links
[1] https://customermonitor.co/components/cm-monitoring#Watches
[2] https://customermonitor.co/components/cm-connection-guard