

There are two ways to perform the Update of C-Monitor Linux client:

[Update by sending update package through CM Portal](#)

[Re-installing with the file C-MSetup.exe](#)

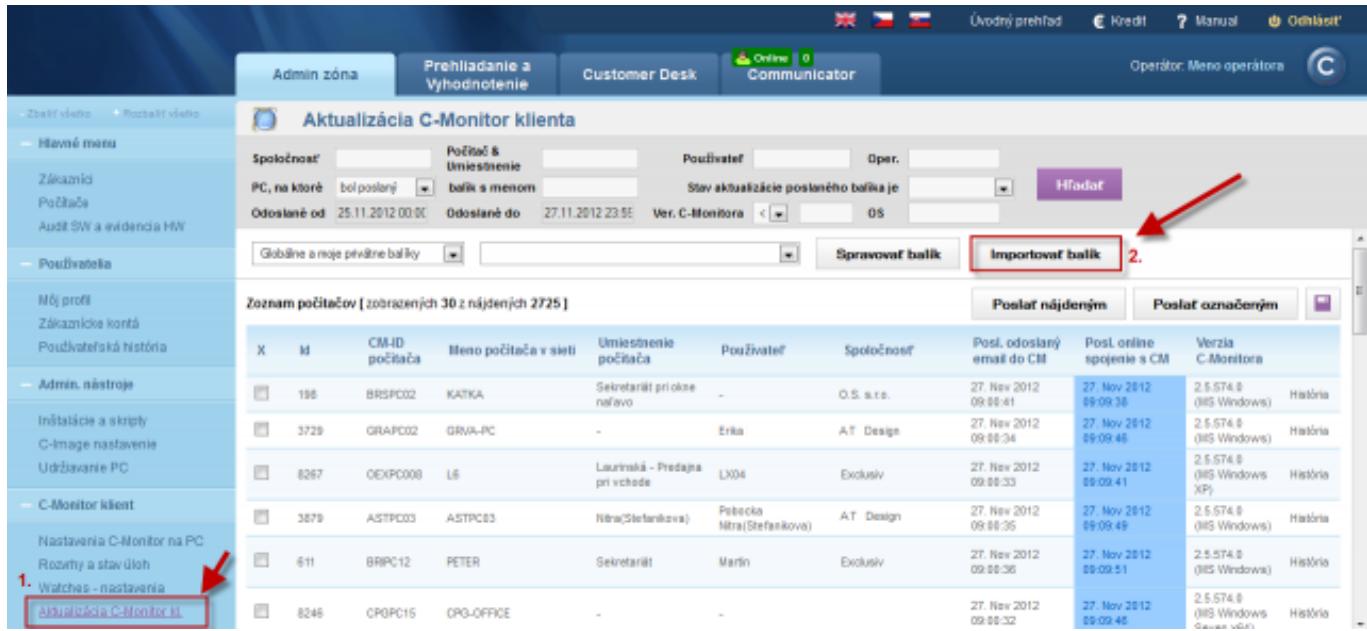
We recommend to do the update by sending update package through CM portal, because it's the only way how C-Monitor settings are adjusted, for example in the list of scheduled tasks

1. Update by sending update package through CM Portal

1. Step - Download the current version of the update package for C-Monitor Windows client, which can be found at [Download](#) [1].

2. Step - Import the downloaded update package to CM portal

After login to CM portal, go to section *Admin zone* -> *C-Monitor client* -> *C-Monitor client update* and press the button *Import package*, as displayed on the following image.



X	ID počítača	Meno počítača v sieti	Umiestnenie počítača	Používateľ	Spoľočnosť	Posl. odoslaný email do CM	Posl. online spojenie s CM	Verzia C-Monitora
196	BRSPC02	KATIKA	Sekretariát pri okrese naštevo	-	O.S. a.s.e.	27. Nov 2012 09:08:41	27. Nov 2012 09:09:38	2.5.574.0 (Windows)
3729	GRAPC02	GRVA-PC	-	Erika	A.T. Design	27. Nov 2012 09:08:34	27. Nov 2012 09:09:46	2.5.574.0 (Windows)
8267	OEXP0008	L6	Laurinská - Predajna pri vchode	LX04	Exclusiv	27. Nov 2012 09:08:33	27. Nov 2012 09:09:41	2.5.574.0 (Windows XP)
3879	ASTPC03	ASTPC03	Nitra(Stefaniková)	Pobocka Nitra(Stefaniková)	A.T. Design	27. Nov 2012 09:08:35	27. Nov 2012 09:09:49	2.5.574.0 (Windows)
611	BRIPC12	PETER	Sekretariát	Marin	Exclusiv	27. Nov 2012 09:08:36	27. Nov 2012 09:09:51	2.5.574.0 (Windows)
8246	CPOPC15	CPO-OFFICE	-	-	-	27. Nov 2012 09:08:32	27. Nov 2012 09:09:46	2.5.574.0 (Windows Gaučák včas)

Image: Import aktualizačného balíčku do CM portálu

In the next window you'll choose the path to the saved update package on your drive. Items marked with number 2 will be filled automatically. then click on the button import package.

The screenshot shows the 'Aktualizácia C-Monitor klienta' (C-Monitor client update) section. A red box labeled '1.' highlights the 'Archív súborov' (Archive files) input field, which contains a local file path. Another red box labeled '2.' highlights the 'Meno nového balíka' (Name of new package) input field and the 'Typ balíka' (Package type) dropdown set to 'globálny'. A red arrow labeled '3.' points to the 'Importovať balík' (Import package) button at the bottom.

Image: Import aktualizačného balíčku do CM portálu

When the package is successfully uploaded to CM portal, you'll see a report stating "The package was created successfully", and also name of the package and its components with a short description.

The screenshot shows the 'Výsledok akcie' (Action result) section after a successful import. It displays a message that the package was created successfully. Below it, the imported package is listed with its name, type (globálny), OS (Linux), and a detailed description of its contents. Buttons for 'Nový balík' (New package) and 'Zmazat balík' (Delete package) are visible.

Image: Úspešný import aktualizačného balíka do CM portálu

3. Step - distribution of the update package to concrete computers

When the update package is successfully uploaded to CM portal, you're still in the section Admin zone -> C-Monitor client -> C-Monitor client update. In the top right corner, choose the package you want to be sent. Search for the devices, to which you want the update package to be delivered through the upper filter. Select these devices on the left side and then press the button in the top right *Send to selected*, which delivers the package to all selected devices. This procedure is also displayed on the following image.

X	Id	CM-ID počítača	Meno počítača v sieti	Umiestnenie počítača	Používateľ	Spoločnosť	PosL odoslaný email do CM	PosL online spojenie s CM	Verzia C-Monitora
<input checked="" type="checkbox"/>	7000	SVM5V24	OUTLOOK	Rouziny	Hosted Exchange	ESX VMWARE Servers	27. Nov 2012 16:06:23	27. Nov 2012 16:21:16	2.5.5013.5 (Linux)
<input type="checkbox"/>	8488	SEAPC009	VISTA-PC	VESX2	Vista PC	IT IT Services, a.r.o.	27. Nov 2012 15:26:35	27. Nov 2012 16:21:16	2.5.602.0 (Windows Vista x32)
<input checked="" type="checkbox"/>	6729	SEASV10	am-db64.ssh.local		oliver	IT IT Services, a.r.o.	27. Nov 2012 15:28:40	27. Nov 2012 16:21:17	2.0.551.19 (Linux)
<input checked="" type="checkbox"/>	5534	SEASV05	ALTS	VESX2	Server	IT IT Services, a.r.o.	27. Nov 2012 16:08:36	27. Nov 2012 16:21:16	2.0.551.18 (Linux)
<input type="checkbox"/>	6882	SEANB056	SEANB056	Devinska	lito	IT IT Services, a.r.o.	27. Nov 2012 14:42:57	27. Nov 2012 15:00:59	2.5.5013.5 (Linux)

Image: Rozposlanie aktualizačného balíčka C-Monitor Linux klienta na vybrané zariadenia

4. Step - Verification of successful installation

You can verify that the update package was installed successfully at Admin zone -> C-Monitor client -> Versions, where the C-Monitor client version must be the same as the one sent through the update package.

X	Id	CM-ID počítača	Meno počítača v sieti	Umiestnenie počítača	Používateľ	Spoločnosť	C-Monitor klient	Mod C-Monitora	Naposl. odoslané informácie o verziah z PC do CM	PosL online spojenie s CM	
	6979	SVM5V17	webspb.sk	Light	WEBSERVER a FTP	ESX VMWARE Servers	2.5.5013.9 (Linux Ubuntu 8.04)	SERVICE	29. Nov 2012 20:07:07	3. Dec 2012 13:32:35	Vyžadaf Zobraziť
	6976	SVM5V22	sin-db64.ssh.local	ESX Bryas	database-user	ESX VMWARE Servers	2.5.5013.9 (Linux Ubuntu 8.04)	SERVICE	29. Nov 2012 20:07:04	3. Dec 2012 13:32:30	Vyžadaf Zobraziť
	8456	STASV06	tok-st.local	Serverovna	Backup server	STAR cs, a.r.o.	2.5.5013.7 (Linux Ubuntu 10.04)	SERVICE	29. Nov 2012 20:07:04	3. Dec 2012 13:32:30	Vyžadaf Zobraziť

Image: Overenie aktuálnej verzie C-Monitor klienta

2. Update by reinstall

The installation package is configured to keep default system settings, therefore it doesn't make system changes. Update by reinstall is carried out just like a regular installation, which is described in the section [Installation](#) [2]. The current version of update package can be always found at [Download](#) [1]

Date:

11/29/2012

Images:





[7]

Links

- [1] <https://customermonitor.co/download>
- [2] <https://customermonitor.co/how-cm-works-0/components-and-architecture-cm/c-monitor-linux-client/installation>
- [3] <https://customermonitor.co/sites/default/files/import%20balicka%20do%20cm.png>
- [4] https://customermonitor.co/sites/default/files/importbalika_linux.png
- [5] <https://customermonitor.co/sites/default/files/c-monitor%20linux%20upload%20balicek.png>
- [6] <https://customermonitor.co/sites/default/files/rozposlanie%20linux.png>
- [7] <https://customermonitor.co/sites/default/files/overenie%20verzie%20linux.png>