

The easiest way to determine load in CM is to use Online Information. They offer data immediately after C-Monitor client's installation, without any configuration. However, they cannot be used to notify overload (that is a job for Watches). Data in Online information are available for C-Monitor client licenses types Standard and Premium, archived for the past 48 hours in 30sec up to 3min intervals, according to the type of license and length of the "long interval" and types of the displayed data are slightly different for different platforms (Windows, Linux/FreeBSD, MacOS).

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Entry to view the current (recent) state

The current state, as well as history for the past 48 hours of usage of the server can be viewed in CM Portal, in the section *Presentation and evaluation* -> *left menu Online information*. After clicking on the link History or directly on the computer's CM-ID, the history of Online information will be displayed.

The screenshot shows the Customer Monitor web interface. The top navigation bar includes 'Admin zóna', 'Prehľadanie a Vyhodnotenie', and 'Customer Desk'. The left sidebar has a menu with 'Zóny' (selected), 'Watches (Online monitoring)', 'Online information' (highlighted with a red box), 'Internet bandwidth monitor', 'Zmeny na počítači', 'Foto dokumentácia', 'Manažerské informácie', 'Reporty', and 'Prenesené dáta na ADSL a FW'. The main content area is titled 'Zóna Online informácie [zobrazená 1 položka]'. It contains a table with columns 'Sekcia', 'Parameter', and '1. PSTSVB3'. The table lists various system parameters such as 'Show', 'Network name', 'User', 'Current Login', 'Location', 'Phone', 'Online connection', 'Remote Access', 'Global ip', 'Computer uptime', 'Logged users', 'System usage' (Cpu system usage, Cpu kernel usage, Memory usage, Disk activity, Disk avg read queue, Disk avg write queue), and 'Processes by cpu'. Red arrows point to the 'Online information' menu item and the 'History' link in the table header. A red text box at the top right of the table area says 'Kliknutím na meno servera zobrazíte históriu využitia Všet prostriedkov'.

Sekcia	Parameter	1. PSTSVB3
Show		History Data table
Network name		GBA
User		
Current Login		DOMS2Administrator
Location		radovský nám
Phone		02 4564 0592
Online connection		29. Mar 2012 14:33:12
Remote Access		
Global ip		217.123.456.789
Computer uptime		1 days 20:19:15
Logged users	User 1	DOMS2Administrator - ADMINISTRATOR
System usage	Cpu system usage	4 %
	Cpu kernel usage	1 %
	Memory usage	58 %
	Disk activity	15 %
	Disk avg read queue	0
	Disk avg write queue	0
Processes by cpu	Process 1	sqlserv.exe (19 %)
	Process 2	C:\Program Files\Microsoft SQL Server\85\SQL\Server\sqlserv.exe (0 %)

Image: Online informácie zo servera

Data history to CPU, RAM, HDD

In a zone's history is defaultly displayed the course for the past 3 hours, the displayed time may also be adjusted. There are transparent graphs showing the standard usage of the Processor (or System), usage of physical RAM, disk activity, average value of waiting requests from the queue to read or

write to disk. The graph may as well be printed by clicking on Print graph

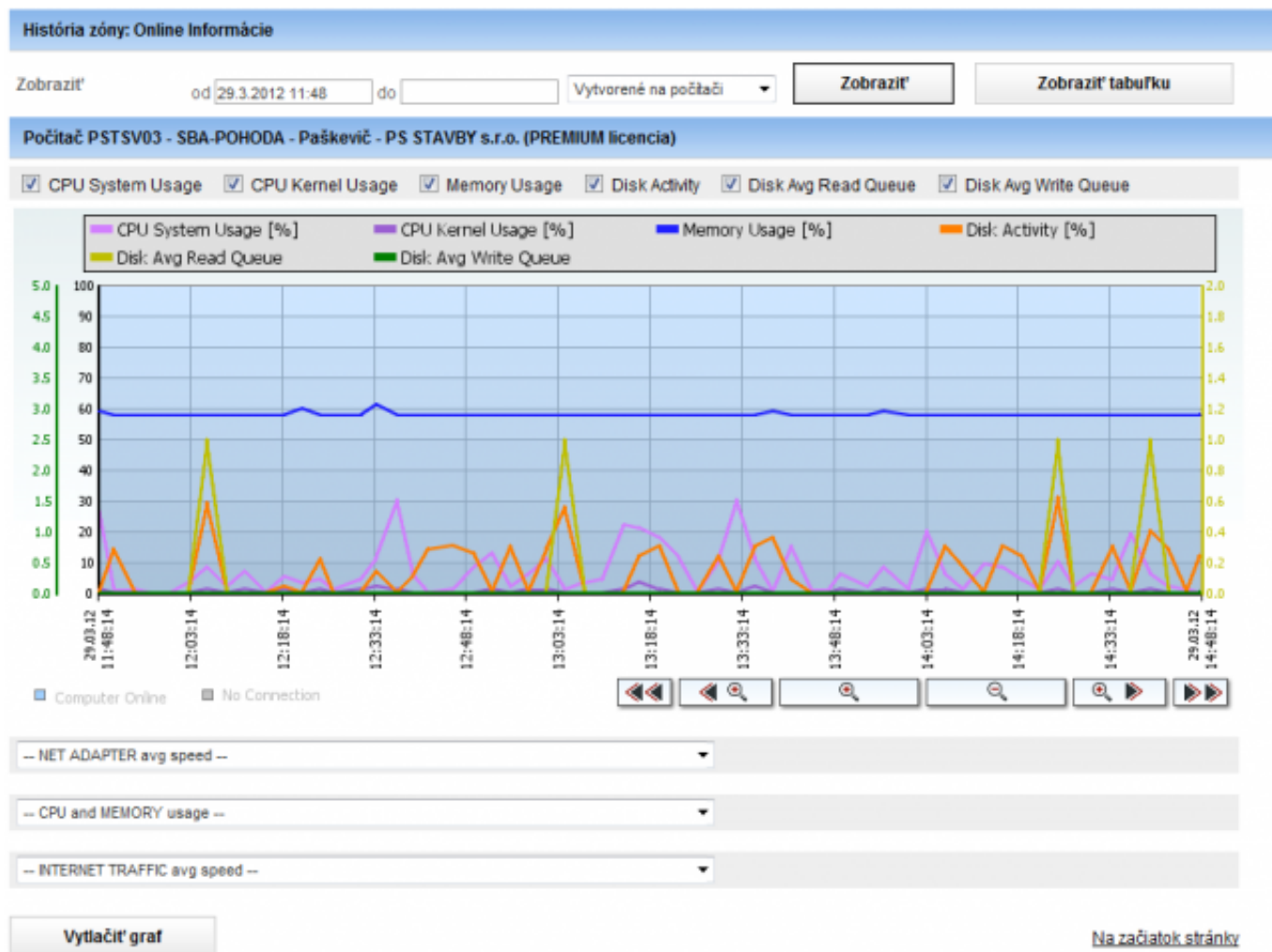


Image: Štandardné zobrazenie zaťaženia

Under the first graph, there's an option to create other graphs. These are for usage of the network card, CPU and RAM, load of internet transfers.

Load of network cards

You can either choose the total transfer speed through all network cards, or you just select one.

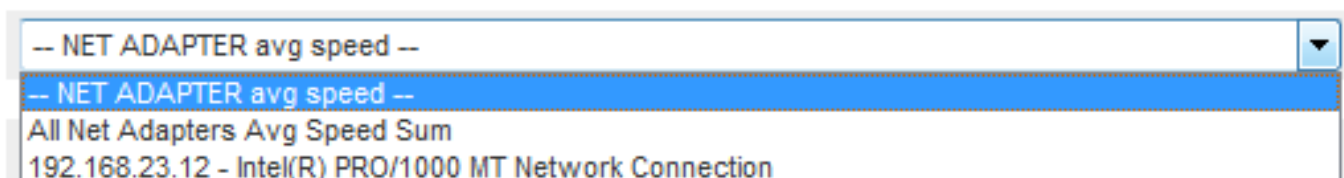


Image: Zvolenie sieťovej karty

the result will be a graph with download/upload transfers:

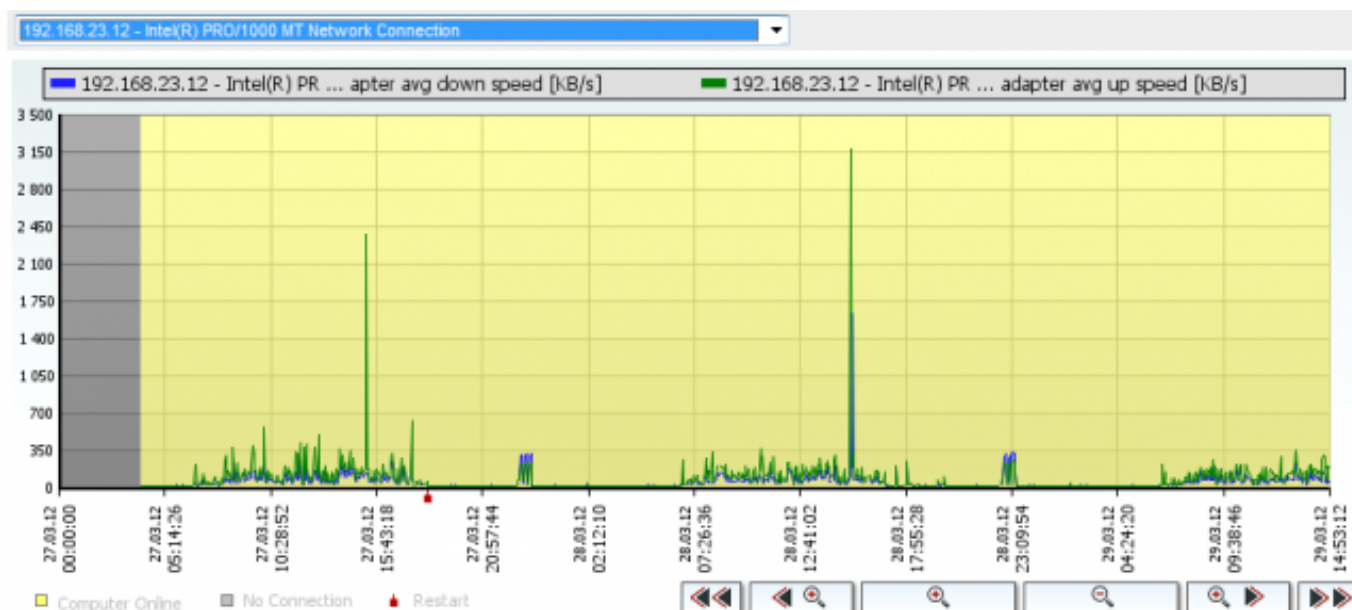


Image: História vyťaženia sietovej karty

Load of CPU+RAM by a concrete process

another of the graphs is the one for load of the server's CPU and RAM by a concrete process. Choose the process in the field CPU and Memory usage :

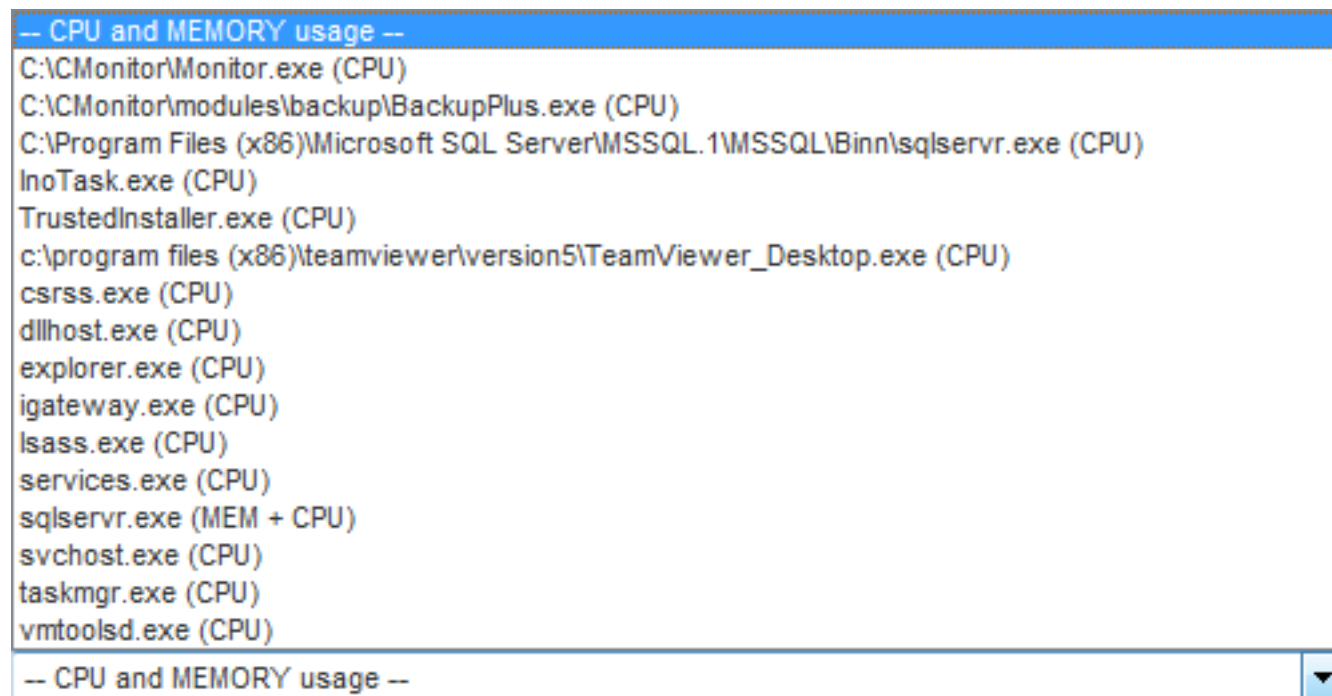


Image: Zvolenie konkrétneho procesu

The result will be a graph with history of just the selected process:

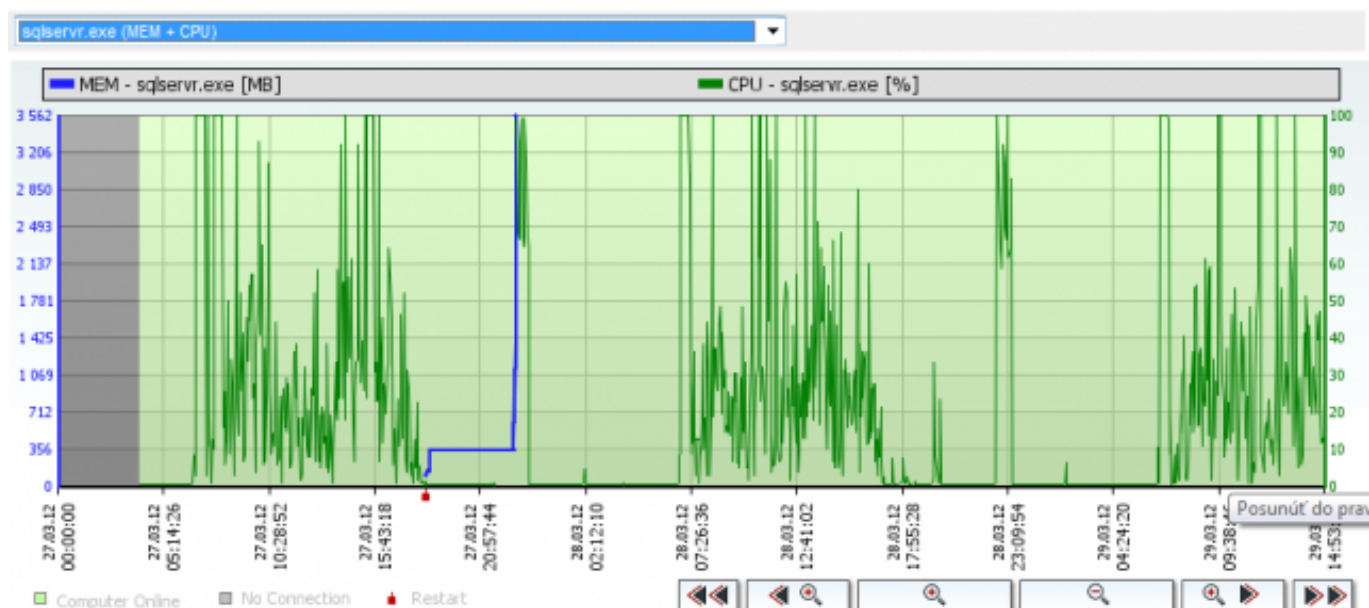


Image: Graf zaťaženia konkrétnym procesom

Load of internet transfers by a specific process/program

(note : so far available only for WIN32 systems)

The last graph is history of usage of the internet line by a specific program:

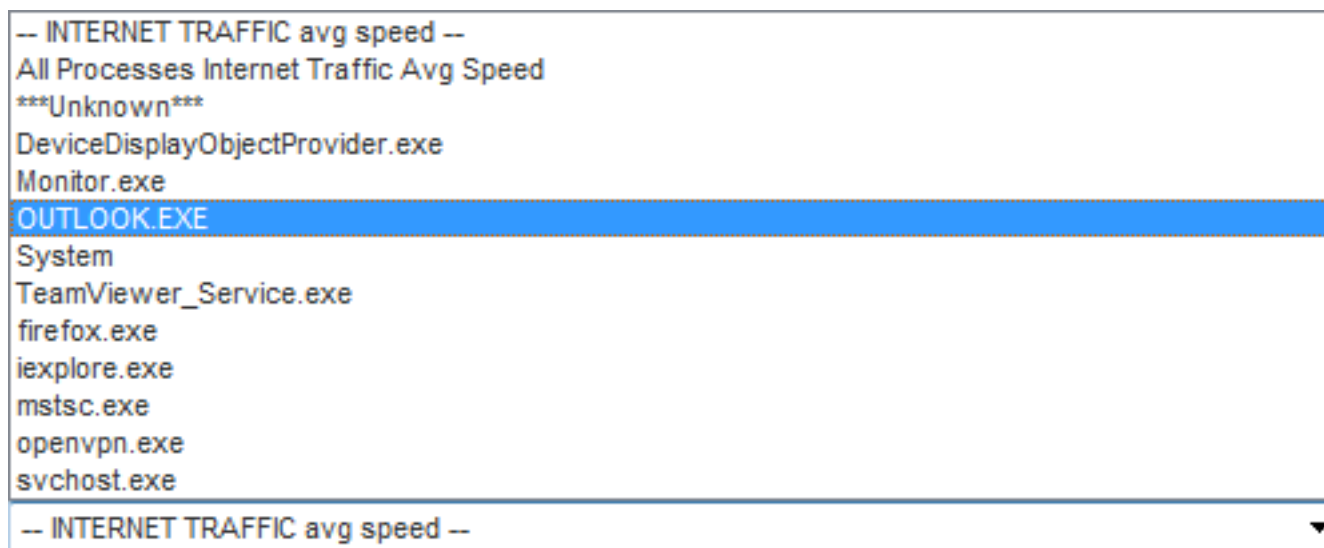


Image: Zaťaženie internetovej linky konkrétnym programom

after selecting the concrete program, the result will be a graph of download and upload via this program

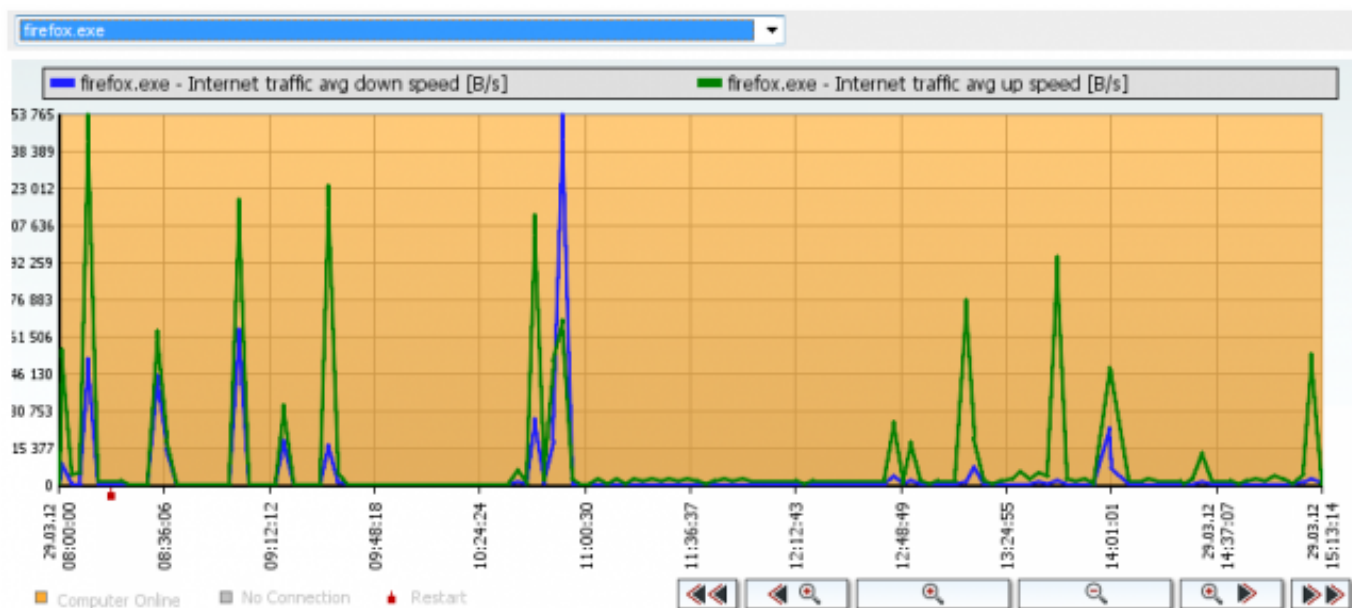


Image: Graf zaťaženia internetovej linky konkrétnym programom

View of history in a table form

A highly unique feature is the view of Online information in a table form. Each sample is saved to the database with complete data, and therefore you can find out what was the usage of CPU, RAM by the most burdening processes two days ago, as well as what was the public IP address, which local IP addresses were active, transfers on network adapters, what was the internet transfer (note: the data vary according to the type of platform, see the last point of this page).

The view can be switched to table by pressing *Show table* in the top right section of the screen with history (graphs). To re-display the graph, press *Show graph*. The table with the values can be exported directly to Excel by clicking on the small excel icon in the top right of the screen.



Image: Zmena zobrazenia graf/tabuľka

The table form view may look something like this (the preview doesn't contain all available data, which are selected in the line above the table's Legend) :

Local IP x - IP addresses of active network adapters, giving the adapter's name, default gateway ...
Avg down speed in last 30s, Avg Up speed in last 30s -upload a download speed of all communication on active network adapters

MacOS

Global IP - Public IP address

Computer uptime - Uptime of the computer

Cpu total usage, Cpu kernel usage - Overall load of CPU, kernel

Load avg 5 min - coefficient of average load, ideally when it's < 1 * number of CPU

Processes by cpu - 2 most burdening processes of the processor

Memory usage - Obsadenie fyzickej RAM

Processes by memory - 2 procesy s najväčším obsadením v RAM

Disk activity - Load of disk in percent to a concrete disk, which was used the most (**Disk**)

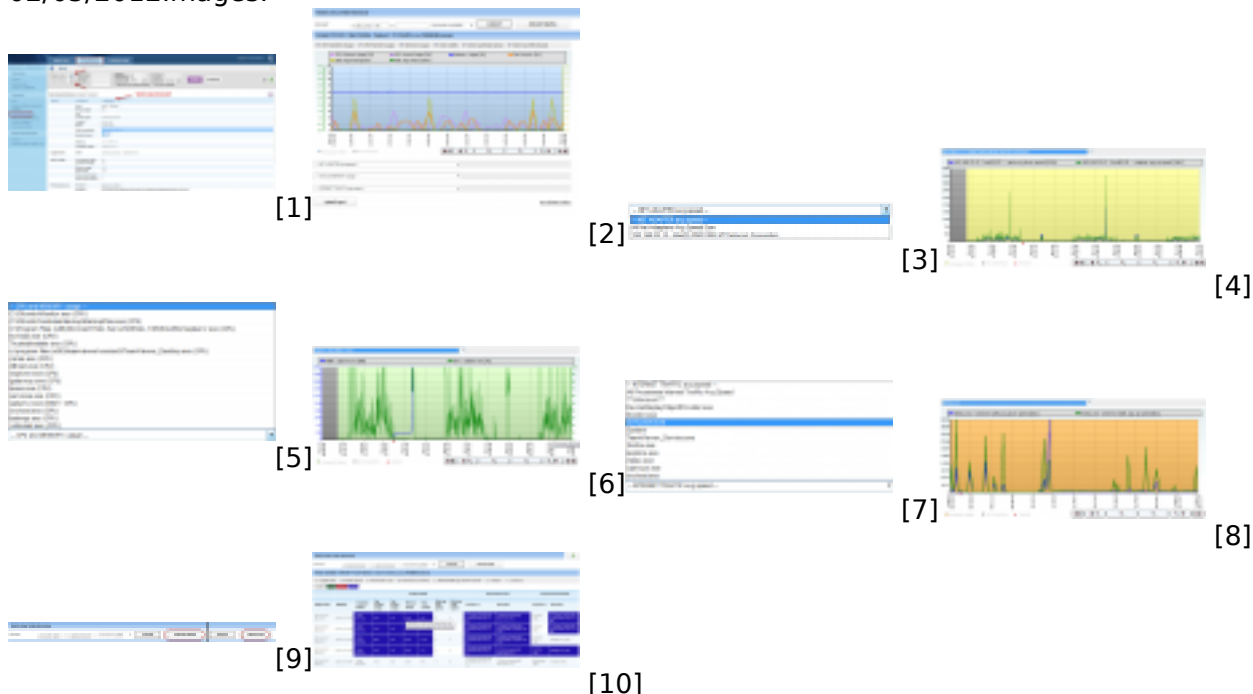
Disk read - reading transfer speed of the most burdened disk (Premium license only)

Disk write - writing transfer speed of the most burdened disk (Premium license only)

Swap usage - usage of the swap space in MB from the total size of swap

Date:

02/05/2012Images:



Links

- [1] https://customermonitor.co/sites/default/files/1_3.png
- [2] https://customermonitor.co/sites/default/files/2_2.png
- [3] https://customermonitor.co/sites/default/files/4_0.png
- [4] https://customermonitor.co/sites/default/files/6_0.png
- [5] https://customermonitor.co/sites/default/files/5_1.png
- [6] https://customermonitor.co/sites/default/files/7_0.png
- [7] https://customermonitor.co/sites/default/files/8_0.png
- [8] https://customermonitor.co/sites/default/files/9_0.png
- [9] https://customermonitor.co/sites/default/files/10_0.png
- [10] https://customermonitor.co/sites/default/files/11_0.png