Intervals in Watches for evaluation, sending depend on type of the C-Monitor client license. Interval for execution of Watches evaluation is the same for all licenses - 5 minutes after start of the operating system.

R

OMER MONITOR

monitoring and management tool

Since version 2.6, Customer Monitor additionally transfers data from Watches in case of an internet outage, so even if internet crashes on the PC, Watches data will be gathered and sent to CM Server when the connection is restored. The buffer is normally sufficient for two days without internet.

Basic license

For basic license, Watch parameters are evaluated in 15 minutes intervals, and information is sent to CM server every 15 minutes as well. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.

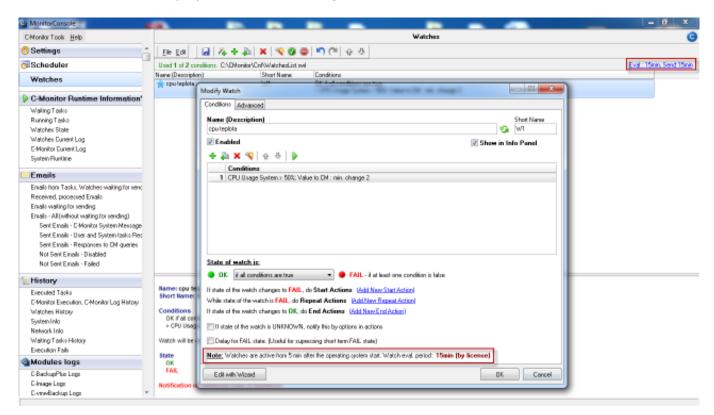


Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Basic licencii

Standard license

For a Standard license, Watch parameters are evaluated in 3 minutes intervals, and information is sent to CM server every 2 minutes 55 seconds. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.



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MonitorConsole		_ 0 ×
C-Monitor Tools Help	Watchez	G
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C-BackupPlus Logs		
C-Irvage Logs	Notification of UNKNOWN state to DISABLED	
E-vnwBackup Logs		

Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Standard licencii

Premium license

For a Premium license, Watch parameters are evaluated in 30 second intervals, and information is sent to CM server every 1 minute. This information can be also viewed in C-MonitorConsole in the section Watches, as displayed on the next image.

Only for preminum license can be the Tik of C-Monitor client changed to the minimum 10 seconds. Therefore, evaluation of Watches will be every 10 seconds and data sent to CM server every minute.



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Sent Emails - Responses to DM queries	Date of which in	
Not Sent Emails - Disabled	State of watch in:	
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E-Monitor Execution, C-Monitor Log History	Nee Fister of the watch changes to OK, do End Actions Add/New End Action	
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C-BackupPlus Logs	An - In secondices are your	
C-Invage Logs C-VmvBackup Logs	FAL - If at least one condition is false	
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Image: Interval vyhodnocovania Watchov a interval odosielania údajov na CM server pri Premium licencii

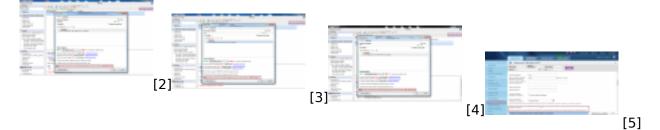
Interval of Watches evaluation can be changed on CM portal in the section *Admin zone -> C-Monitor* settings on PC -> Choose a concrete computer and in the section basic C-Monitor settings, find the line C-Monitor Tik interval and as displayed on the next image, enter your required value.

	🗮 📜 🏧 Úvodný prehľav	d 🥑 Kredit 🍞 Manual 🍈 Odhlåsit'
	Admin zóna Prehliadanie a Customer Desk Communicator	Správca: Test - Spravca 🕜
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- Hlavné menu	Spoločnosť Požítač & Použiv/Email	
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Licencie	Parametre pre http komunikáciu medzi C-Ilonitor klientom a CIII serverom	Aktualizovať na počítači ,

Image: Zmena intervalu vyhodnocovania Watches (Tik)

Date: 02/15/2013External Links: Porovnanie icencií CM [1]Images:





Links

- [1] https://customermonitor.co/node/729
- [2] https://customermonitor.co/sites/default/files/basic.png
- [3] https://customermonitor.co/sites/default/files/standard.png
- [4] https://customermonitor.co/sites/default/files/premium.png
- [5] https://customermonitor.co/sites/default/files/tik.png