There are two ways to perform the Update of C-Monitor Windows client:

Update by sending update package through CM Portal
Re-installing with the file C-MSetup.exe

We recommend to do the update by sending update package through CM portal, because it's the only way how C-Monitor settings are adjusted, for example in the list of scheduled tasks

1. Update by sending update package through CM Portal

1. Step - Download the current version of the update package for C-Monitor Windows client, which can be found at Download [1].

2. Step - Import the downloaded update package to CM portal

After login to CM portal, go to section *Admin zone -> C-Monitor client -> C-Monitor client update* and press the button *Import package*, as displayed on the following image.

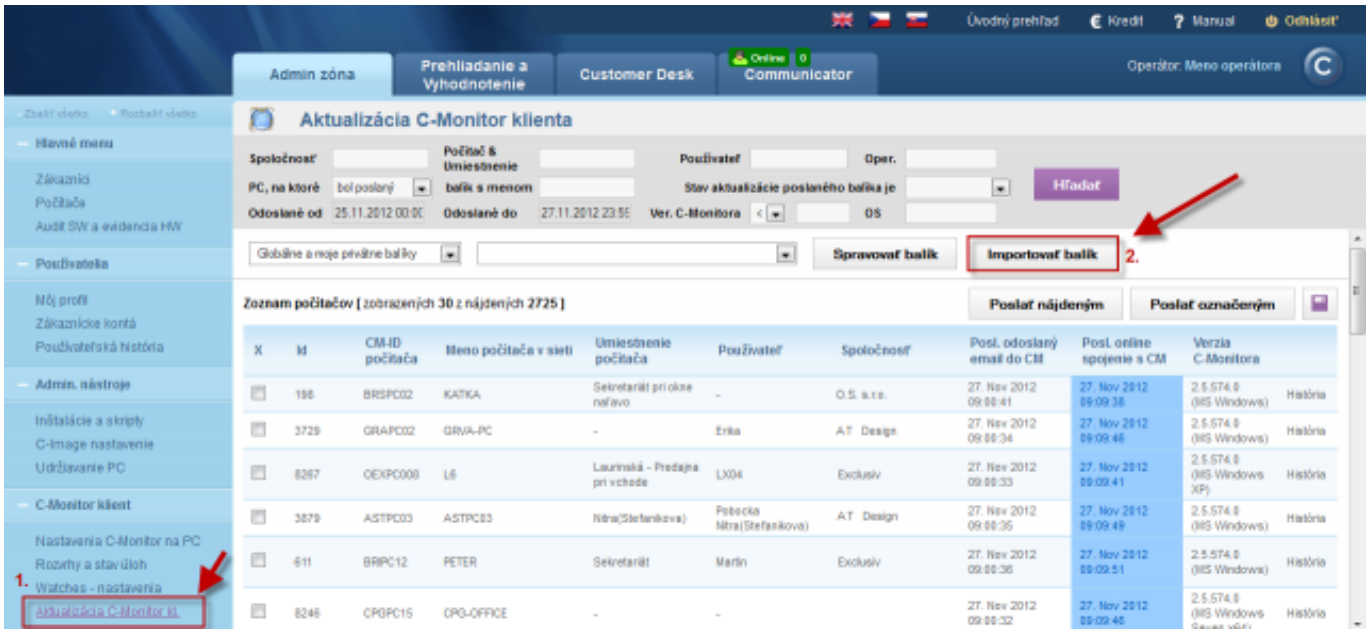

Image: Import aktualizačného balíčku do CM portálu

In the next window you'll choose the path to the saved update package on your drive. Items marked with number 2 will be filled automatically. then click the button import package.

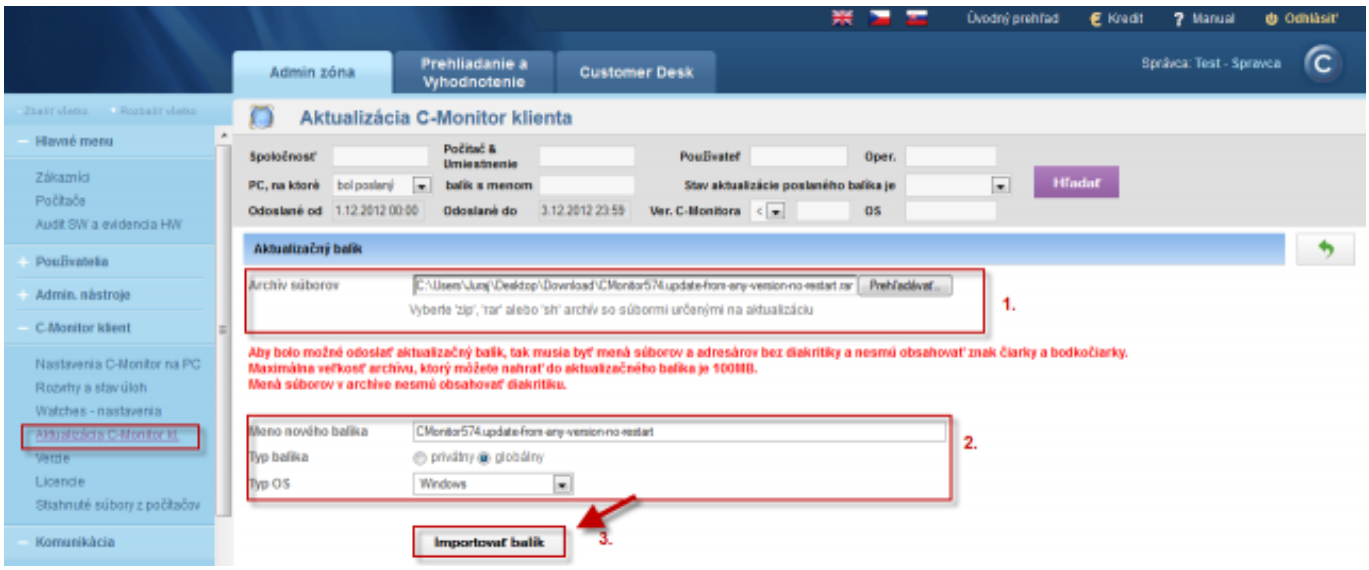

Image: Import aktualizačného balíčku do CM portálu

When the package is successfully uploaded to CM portal, you'll see a report stating "The package was created successfully", and also name of the package and its components with a short description.

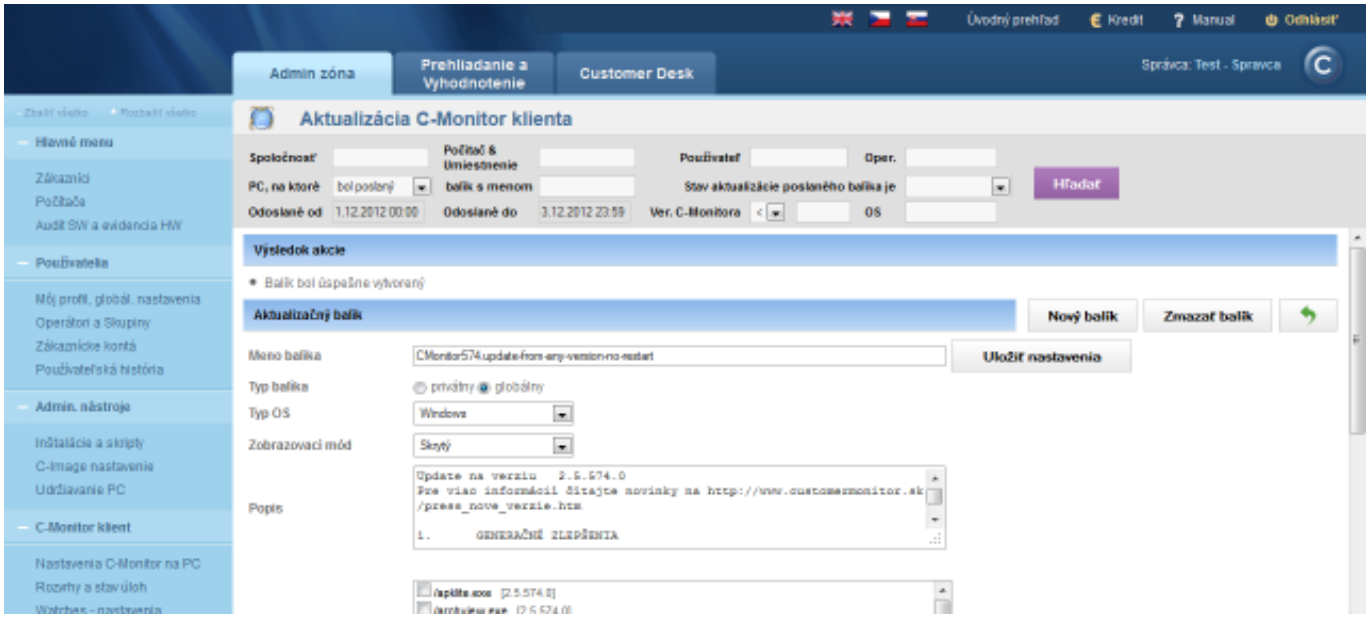

Image: Úspešný import aktualizačného balíka do CM portálu

3. Step - distribution of the update package to concrete computers

When the update package is successfully uploaded to CM portal, you're still in the section *Admin zone -> C-Monitor client -> C-Monitor client update.* In the top right corner, choose the package you want to be sent. Search for the devices, to which you want the update package to be delivered through the upper filter. Select these devices on the left side and then press the button in the top right *Send to selected*, which delivers the package to all selected devices. This procedure is also displayed on the following image.

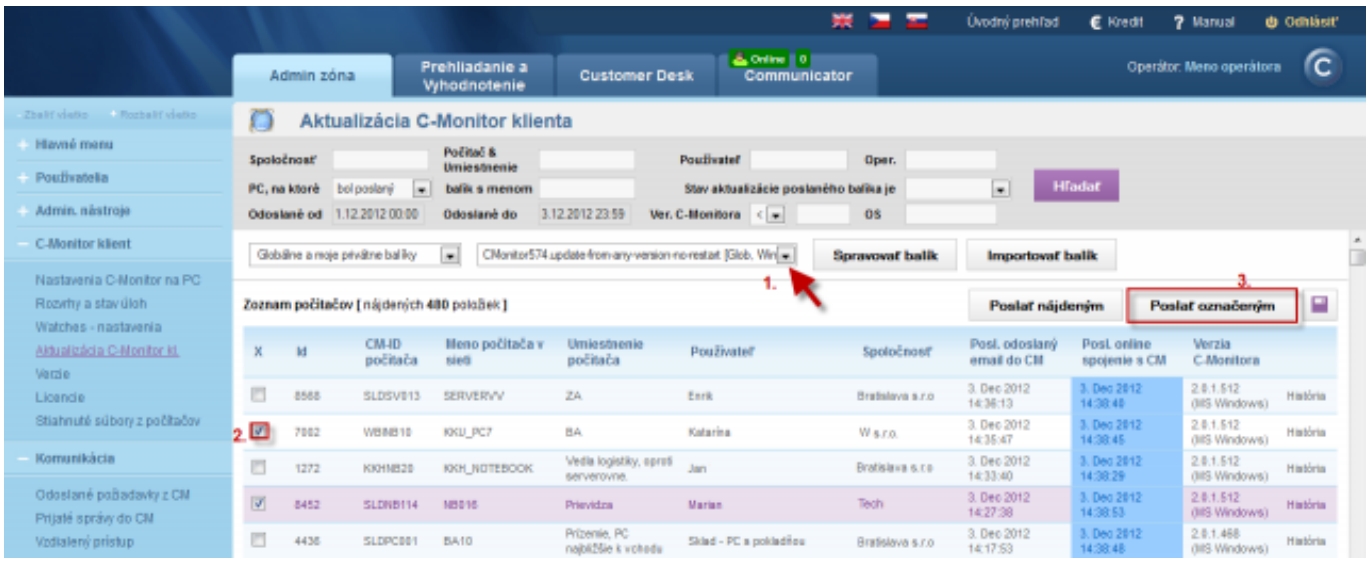

Image: Rozposlanie aktualizačného balíčka C-Monitor Windows klienta na vybrané zariadenia

4. Step - Verification of successful installation

You can verify that the update package was installed successfully at *Admin zone -> C-Monitor client -> Versions*, where the C-Monitor client version must be the same as the one sent through the update package.

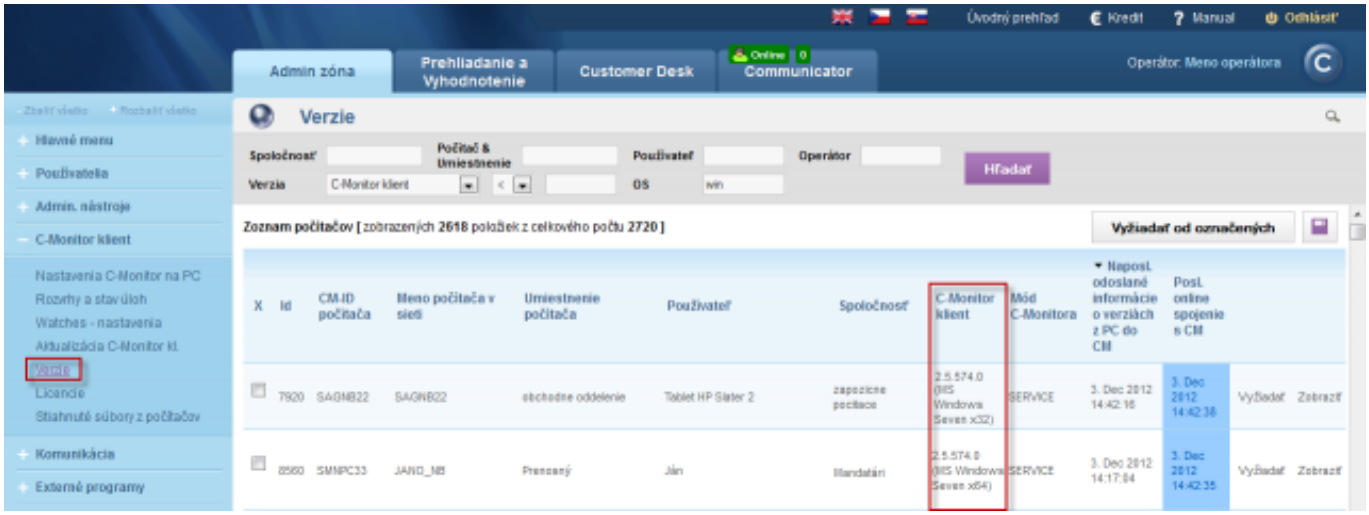

Image: Overenie aktuálnej verzie C-Monitor klienta

2. Re-installing with the file C-MSetup.exe

The installation package is configured to keep default system settings, therefore it doesn't make system changes. Update by reinstall is carried out just like a regular installation, which is described in the section Installation [2]. The current version of update package can be always found at Download [1]
Date:
11/05/2012Images:

[3]

[4]

[5]

[6]

[7]

Links
[1] https://customermonitor.co/download
[2] https://customermonitor.co/how-cm-works-0/components-and-architecture-cm/c-monitor-windows-client/installation
[3] https://customermonitor.co/sites/default/files/import%20balicka%20do%20cm_1.png
[4] https://customermonitor.co/sites/default/files/import%20balika%20win%20klient.png
[5] https://customermonitor.co/sites/default/files/import%20balika%20win%20klient2.png
[6] https://customermonitor.co/sites/default/files/import%20balika%20win%20klient3.png
[7] https://customermonitor.co/sites/default/files/import%20balika%20win%20klient4.png